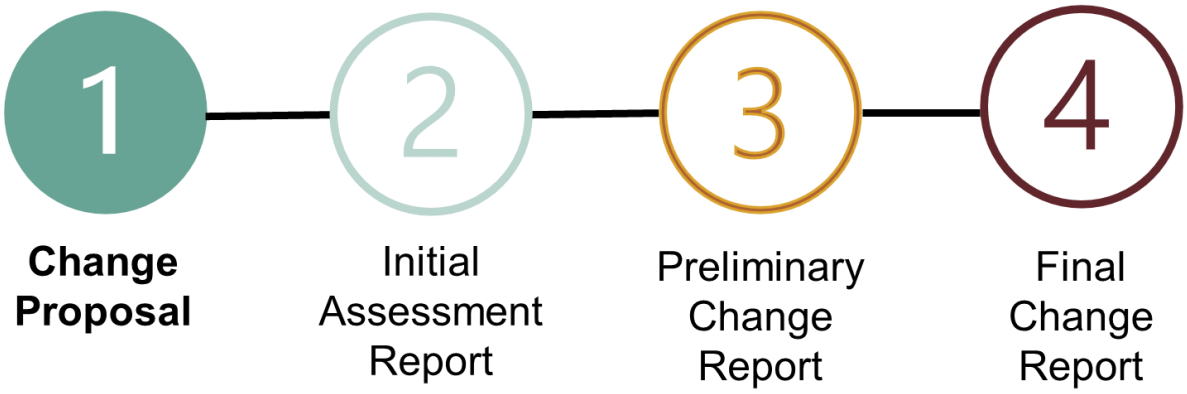
This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

CHANGE PROPOSAL FORM (COPY)

PLEASE NOTE: THIS IS A COPY FOR INFORMATION ONLY. TO SUBMIT A CHANGE PROPOSAL PLEASE USE THE ONLINE FORM ON THE REC PORTAL.



PURPOSE:	This is a copy of the Change Proposal Form submitted by the Proposer on the REC Portal.
NOTES:	The information in this form is subjective to the views of the Proposer at the time of submitting the form, and prior to formal assessment by the Code Manager. The solution will not be finalised until the publication of the Preliminary Change Report.
NEXT STEPS:	The Code Manager will complete an initial assessment of the Change Proposal and determine if additional development or assessments is required. The Initial Assessment Report will be published with the Change Proposal Plan and reviewed by the Change Panel.

RETAIL ENERGY CODE

1 PERSONAL DETAILS

PROPOSER NAME *(Mandatory)*	Alasdair MacMillan
COMPANY *(Optional)*	Ofgem
COMPANY TYPE *(Optional)*	Regulator
TELEPHONE NUMBER *(Optional)*	
EMAIL ADDRESS *(Mandatory)*	Alasdair.MacMillan@ofgem.gov.uk

2 CHANGE PROPOSAL SUMMARY

CHANGE PROPOSAL TITLE *(Mandatory)*	REC V3.0
WHAT IS THE ISSUE YOU ARE SEEKING TO SOLVE? *(Mandatory)*	REC V3.0 will come into force as part of Ofgem's Switching Significant Code Review (SCR), with the introduction of the Central Switching Service (CSS) and the new Switching arrangements, which aim to improve consumers' experiences of switching energy supplier, leading to greater engagement in the retail energy market. This Change Proposal has been raised to introduce the processes, obligations and provisions underpinning the new switching arrangements into the REC, which have been developed and consulted on as part of Ofgem's Switching Programme.
WHAT IMPACT IS THIS HAVING? *(Mandatory)*	This Change Proposal will ensure the appropriate obligations, processes and provisions are defined within the REC, enabling successful transition to enduring governance and operational arrangements.
WHAT OUTCOMES DO YOU CONSIDER ARE NEEDED TO ACHIEVE AN EFFECTIVE SOLUTION? *(Mandatory)*	The introduction of the new and amended products to ensure the REC reflects the new Switching arrangements.

IS THERE ANY BACKGROUND INFORMATION OR CONTEXT TO THE CHANGE PROPOSAL THAT WOULD BE USEFUL? *(Optional)*	This is an Authority Change Proposal, which been raised by the Authority in accordance with paragraph 9.3(d) of Schedule 5 (Change Management) to the REC. Ofgem has set the timeline for this Change Proposal in its letter to the Code Manager dated 7 April 2022 relating to this Change Proposal, and which will be set out within the Change Proposal Plan. All new and amended REC products have been developed and extensively consulted on as part of the Switching Programme. Note, the proposed legal text (ie the final versions of the REC products listed in section 4) for this Authority Change Proposal will be submitted to the REC Change Panel separately.

3 CONSUMER IMPACTS

WHICH CONSUMER TYPES WILL BE IMPACTED BY THIS CHANGE PROPOSAL? *(Mandatory)*	☒ Electricity ☒ Gas ☒ Domestic Prepayment ☒ Domestic Credit ☒ Microbusiness ☒ Small and Medium Enterprise (SME) ☒ Industrial and Commercial (I&C) ☐ Other (please specify in the Additional information box below)
WHAT IMPACT WILL THIS CHANGE PROPOSAL HAVE FOR THESE CONSUMERS? *(Mandatory)*	☒ Switching experience ☐ Billing accuracy ☒ Trust and confidence ☐ Safety ☐ Security of supply ☐ Ability to pay ☐ On site experience ☐ Other (please provide details in the Additional information box below)

ADDITIONAL INFORMATION *(Optional)*	

4 CODE IMPACTS

Does this Issue relate to or impact:

THE REC OR REC SCHEDULES? *(Optional)*	☒ Main Body ☒ Interpretations and Definitions Schedule ☒ Transition Schedule ☐ Accession Agreement ☐ Company Governance Schedule ☒ Change Management Schedule ☐ Performance Assurance Schedule ☒ Qualification and Maintenance Schedule ☒ Market Exit Schedule ☒ Charging Methodology Schedule ☐ Prepayment Arrangements Schedule ☒ Central Switching Service Schedule ☒ Data Access Schedule ☐ Energy Theft Reduction Schedule ☐ Transfer of Consumer Data Schedule ☒ Metering Operations Schedule ☐ Metering Accreditation Schedule ☐ Smart Meter Installation Schedule ☐ Secure Data Exchange Schedule ☐ Green Deal Arrangements Schedule ☒ Registration Services Schedule ☒ Related Metering Points Schedule ☒ Address Management Schedule ☒ Switching Data Management Schedule ☒ RMP Lifecycle Schedule ☒ Switching Service Management Schedule ☒ Resolution of Consumer Facing Switching and Billing Issues Schedule ☒ SPAA Transition Schedule ☒ MRA Transition Schedule ☐ Unbilled Energy Code of Practice ☐ Gas Metering Code of Practice

	☐ MOCoPA ☐ ASPCoP ☐ Change Panel Terms of Reference ☐ Performance Assurance Board Terms of Reference
ADDITIONAL INFORMATION *(Optional)*	REC V3.0 will introduce the following new/amended products: <u>Category 1</u> Schedule xx - Related Metering Points Schedule xx - Registration Services Schedule xx - Resolution of Consumer Facing Switching and Billing Problems Schedule xx - RMP Lifecycle Schedule xx - Address Management Schedule xx - Central Switching Service Schedule xx - Switching Data Management Schedule xx - Switching Service Management <u>Category 2</u> Electricity Enquiry Service Definition Gas Enquiry Service Definition Electricity Retail Data Service Definition Gas Retail Data Service Definition Switching Operator Service Definition Central Switching Service Definition CSS Certificate Authority Service Definition <u>Data Specification</u> GES Meter Asset Enquiry API Documentation v0.2 GES Supply Point Enquiry API Documentation v0.1 CSSC Supply Point Switching v0.1 In addition to the new and amended Category 1 and 2 documents, approximately 25 Category 3 products will be introduced/amended at CSS go-live, Category 3 Change Proposal C3-0021 has been raised to progress these changes.

THE DATA SPECIFICATION? *(Optional)*	☒ Data Item Catalogue ☒ Market Message Catalogue ☒ Data Access Matrix ☒ Standards Definition
ADDITIONAL INFORMATION *(Optional)*	

CENTRAL SYSTEMS OR REC SERVICES? *(Optional)*	☒ Electricity Enquiry Service ☐ Central Data Service Provider Further Services ☐ Secure Data Exchange Service ☐ Green Deal Central Charging Database ☒ Central Switching Service (CSS) ☒ CSS Certificate Authority ☒ Switching Operator ☒ Gas Retail Data Service ☒ Electricity Retail Data Service ☒ Gas Enquiry Service ☐ Energy Theft Tip Off Service (ETTOS)
ADDITIONAL INFORMATION *(Optional)*	

REC PARTIES AND/OR MARKET PARTICIPANTS? *(Optional)*	☒ Energy Suppliers ☒ Distribution Network Operators ☒ Gas Transporters ☒ Metering Equipment Managers ☒ DCC ☒ Shippers ☐ Data Collectors ☐ Data Aggregators ☐ Green Deal Providers ☐ Green Deal Finance Parties ☐ Meter Asset Providers ☐ AMR Service Providers ☒ EES Users ☒ GES Users ☐ GDCC Users ☐ Other (please provide details in the Additional Information box)
ADDITIONAL INFORMATION *(Optional)*	

OTHER INDUSTRY CODES? *(Optional)*	☐ BSC ☐ DCUSA ☐ SEC ☐ UNC ☐ IGT UNC
ADDITIONAL INFORMATION *(Optional)*	This Change Proposal does not directly impact other Codes; however, there are consequential changes to all of the above codes which have already been raised as Authority-led modification proposals with the relevant code bodies under Ofgem's Switching Significant Code Review (SCR). It is the Switching SCR itself that has led to those consequential changes being required, as opposed to this CR itself.

DOES THIS CHANGE PROPOSAL IMPACT A SIGNIFICANT CODE REVIEW? *(Optional)*	Yes
ADDITIONAL INFORMATION *(Optional)*	This is an Authority Change Proposal being raised as part of Ofgem's Switching Significant Code Review

5 CHANGE PROGRESSION

DO YOU BELIEVE THIS CHANGE PROPOSAL MEETS THE CRITERIA FOR 'URGENCY' AND SHOULD BE PROGRESSED UNDER AN URGENT TIMETABLE? **IF SO, PLEASE PROVIDE JUSTIFICATION?** *(Optional)*	Yes The Change Proposal timeline has been set out by Ofgem in its letter to the Code Manager dated 7 April 2022 relating to this Change Proposal, to enable progression and approval of the Change Proposal ahead of REC V3.0 go-live.

ARE THERE ANY REQUIRED TIMESCALES FOR THE DEVELOPMENT OR IMPLEMENTATION OF THIS CHANGE PROPOSAL? *(Optional)*	The Implementation Date for this Change Proposal will be the CSS Go-Live Date, as such date is defined by the REC. This date will be determined by Ofgem at a later date, but is currently expected to be 18th July 2022.
ARE YOU AWARE OF ANY DEPENDENCIES ASSOCIATED WITH THE CHANGE PROPOSAL WHICH MAY IMPACT ITS PRIORITY OR PROGRESSION TIMETABLE? *(Optional)*	The implementation date for the Change Proposal is the CSS Go Live Date, which Ofgem will formally designate following the Switching Programme Go/No Go meeting on 30th June 2022.
DOES THIS CHANGE PROPOSAL RELATE TO AN EXISTING OR PREVIOUS CHANGE PROPOSAL? *(Optional)*	n/a

6 ATTACHMENTS

ATTACH/PROVIDE ANY SUPPORTING DOCUMENTS TO BE SUBMITTED WITH THE FORM	Please refer to the letter sent alongside this Change Proposal Form, entitled “Switching Significant Code Review: Authority Change Proposal”.